

Leadership

Leadership is the process of influencing others and facilitating individual and collective efforts to accomplish shared objectives. Leadership appears in two forms. First is formal leadership, which is a person appointed or elected to a position of formal authority in an organization. An example of this person would be a chief executive officer in the private industry or a fire chief in the public sector. The second form is informal leadership, which is a person who becomes influential because they are skilled in an area and are a role model to their peers. This can be any employee in the organization who is not necessarily in an appointed leadership role but has a strong sense of ethics and integrity besides his or her work related skills.

Effective leaders utilize

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